ANAS AL-SAMMARRAIE

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PROFESSIONAL SUMMARY

Result-oriented Full-Stack Developer with expertise in Front-End and Back-End technologies, adept at creating responsive and efficient web solutions. Currently seeking a position as a Full-Stack Developer, Front-End Developer, Back-End Developer, or Web Developer.

TECHNICAL SKILLS

Front-End: JavaScript, Reactjs, Nextjs, Redux, jQuery, HTML5, CSS3, Tailwind, Bootstrap

Back-End: Ruby on Rails, MySQL, PostgreSQL, MYSQL, Oauth, NextAuth

Tools & Methods: Git, GitHub, AWS, S3, RSpec, TDD, Linux, Agile, Waterfall

PROFESSIONAL EXPERIENCE

Freelancer Amman, Jordon **Full-Stack Developer** Nov 2022 - Present

Tech Stack: Next.is, Redux, API, AWS RDS, PSQL, Tailwind, Prisma ORM, AWS S3, Ruby on Rails, Bootstrap, CSS.

- Launched and deployed over 5 Full-Stack side projects and freelanced assignments on AWS, Netlify, and Heroku, optimizing client performance by 20% and ensuring responsiveness for both Mobile and Desktop views.
- Developed "Crypto Blog," a Next.js web app with Prisma for real-time cryptocurrency data, featuring community-driven discussions, comments voting, and secure authentication through NextAuth.
- Engineered "Supplement-Register," a Next.js 13, Prisma, and MySQL-powered app managing inventory, invoices, and daily sales tracking. Utilized AWS S3 for image uploads and RDS PSQL as a database, including downloadable PDF invoices.
- Developed "Budget-App," a Ruby on Rails app for iOS/Android, facilitating expense tracking, budget goal setting, and insights into spending habits.

Al- Khora Ltd Amman, Jordon **IT Support Engineer** Jul 2017 - Oct 2023

Provided prompt and secure IT support, minimizing downtime, and contributing to organizational growth.

- Monitored system performance, implementing measures for optimal functionality and efficiency.
- Led initiatives to boost departmental efficiency by 15%, introducing new processes and technologies.
- Reduced system downtime by 30%, achieving a 99.2% success rate in resolving Level 2 tech support tickets independently.

Pixel Mobile Amman, Jordon Jan 2018 - Oct 2023

Customer Support | Part Time

- Reduced technical issue resolution time by 20% through proactive follow-up and efficient use of service software, enhancing customer satisfaction.
- Achieved a 25% increase in customer satisfaction ratings by addressing inquiries promptly and professionally, fostering strong customer relationships.
- Streamlined communication processes by developing customer service scripts and procedures, ensuring consistency in service delivery.

• Monitored and provided feedback on customer interactions, contributing to continuous improvements in customer service standards.

Rose Net. Company

Bagdad, Iraq

Network Specialist

Jan 2013 – Feb 2015

- Reduced technical issue resolution time by 20% through proactive follow-up and efficient use of service software, enhancing customer satisfaction.
- Achieved a 25% increase in customer satisfaction ratings by addressing inquiries promptly and professionally, fostering strong customer relationships.
- Streamlined communication processes by developing customer service scripts and procedures, ensuring consistency in service delivery.
- Monitored and provided feedback on customer interactions, contributing to continuous improvements in customer service standards.

EDUCATION

Baghdad COES University, Baghdad, Iraq

Apr 2017

Bachelor's in Computer Software Engineering

Microverse Full-Stack Development Bootcamp, USA (Remote)

Jun 2023

Full-Stack Web Development Program

- Invested 1300+ hours mastering algorithms, data structures, and full-stack development, concurrently working on projects with Ruby, Rails, JavaScript, React, and Redux.
- Acquired proficiency in remote pair programming through GitHub, utilizing industry-standard git-flow, and
 participating in daily standups for effective communication and collaboration with international remote
 developers.

Amazon Web Service, Online

Aug 2022

Certified AWS Cloud Practioner

- Kept skills up to date through AWS documentation, courses, and training.
- Implemented and managed AWS resources for Amplify, RDS, S3, EC2.

VOLUNTEER EXPERIENCE

• Full-Stack Web Developer – Microverse, Location – Jan 2023 to Mar 2023

LANGUAGES

English (fluent), **Arabic** (native)